## **Update on Your Access Credentials**

Dear [Recipient's Name],

We hope this message finds you well. We are writing to provide you with an important update regarding your access credentials for the Utility Digital Platform.

As of [Date], your access credentials have been updated to enhance the security and functionality of our services. Please find your new login details below:

• **Username:** [New Username]

• **Password:** [Temporary Password]

For security purposes, we recommend that you change your password upon your first login. You can do this by navigating to the 'Account Settings' section after logging in.

If you encounter any issues accessing your account or have any questions, please do not hesitate to contact our support team at [Support Email] or [Support Phone Number].

Thank you for your attention to this matter, and we appreciate your understanding as we work to improve our services.

Best regards,

[Your Name][Your Position][Company Name][Company Contact Information]