

Notification of Access Update

Dear [Recipient's Name],

We are writing to inform you about an important update regarding your access to our Utility Digital Platform. As of [Date], we will be implementing some enhancements to improve your user experience.

Key Changes:

- New user interface for easier navigation
- Enhanced security features to protect your information
- Additional functionalities for managing your utility services

Please note that your access credentials will remain the same. If you encounter any issues accessing the platform after the update, do not hesitate to contact our support team at [Support Email] or [Support Phone Number].

Thank you for your continued support.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]