Dear Valued Customer,

We are excited to inform you about upcoming enhancements to our utility services that will improve reliability and efficiency.

Scheduled Enhancements:

• **Date:** January 15, 2024

• Expected Duration: 8:00 AM to 5:00 PM

• **Services Affected:** Water supply, Electric supply

During this period, you may experience temporary service interruptions. We appreciate your understanding as we work to enhance your experience.

Additional Information:

You can find more details on our website or contact our customer service at (123) 456-7890.

Thank you for your continued support!

Sincerely,

Your Utility Company Name