

# Utility Remote Access Services

Date: [Insert Date]

Dear [Recipient's Name],

We are pleased to inform you about the installation of a smart meter at your property located at [Property Address]. As part of our commitment to enhancing our services and improving energy efficiency, we are implementing remote access capabilities for smart meters.

This remote access allows us to efficiently monitor your energy usage in real-time, provide timely updates, and enable you to access your consumption data through our online portal. Please note that this service aims to enhance your customer experience and ensure reliable service delivery.

To proceed with the installation, we kindly ask you to confirm your consent for the remote access services. Enclosed with this letter, you will find a consent form detailing the services and data usage policies. Please review and return the signed form by [Insert Deadline].

If you have any questions or require further information, do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email Address].

Thank you for your cooperation.

Sincerely,

[Your Name]

[Your Position]

[Utility Company Name]

[Utility Company Phone Number]

[Utility Company Email Address]