

Safety Recall Summary for New Buyers

Dear [Customer's Name],

Thank you for purchasing [Product Name]. We appreciate your business and want to ensure your safety and satisfaction with our products.

Safety Recall Information

We would like to inform you that a safety recall has been issued for your product due to [brief description of the issue]. This recall affects products manufactured between [start date] and [end date].

What You Should Do

Please check the model and serial number of your product to determine if it is included in the recall. If your product is affected, please follow these steps:

1. Cease use of the product immediately.
2. Contact our customer service team at [customer service number] or [email address] to arrange for a replacement/refund.
3. Follow the instructions provided for repairing or returning your product.

Your Safety is Our Priority

Your safety is our top priority. We sincerely apologize for any inconvenience this may cause and appreciate your prompt attention to this matter.

Thank you for being a valued customer.

Sincerely,
[Your Company Name]
[Contact Information]