

Feedback on Utility Service Policy

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

Email: [Your Email Address]

Address: [Your Address]

Subject: Feedback Regarding Utility Service Policy

Dear [Utility Company Name] Team,

I hope this message finds you well. I am writing to provide feedback on the recently updated utility service policy. As a customer, I appreciate the efforts taken to enhance service delivery and customer satisfaction.

Firstly, I commend the introduction of [specific feature or change], which has significantly improved [explain how it benefits customers]. However, I believe there are areas that could still use improvement.

[Clearly state your concerns or suggestions for improvement]. I believe addressing these issues would further enhance user experience and trust in your services.

Thank you for considering my feedback. I look forward to your acknowledgment and any updates regarding actions taken based on customer feedback.

Sincerely,

[Your Name]