

Dear [Customer Name],

We hope this message finds you well. We are reaching out to inform you about a delay in processing your recent subscription order.

Unfortunately, due to [brief explanation of the reason for the delay, e.g., "high demand" or "unexpected circumstances"], your order scheduled for [original delivery date] will now be shipped on [new estimated delivery date].

We sincerely apologize for any inconvenience this may cause and appreciate your understanding during this time. Our team is working diligently to resolve the issue and ensure that your subscription services continue without further interruption.

If you have any questions or concerns, please don't hesitate to reach out to our customer service team at [customer service email/phone number].

Thank you for your patience and support.

Best regards,
[Your Company Name]
[Your Company Contact Information]