

# Feedback on Remote Meter Reading Installation

Date: [Insert Date]

Dear [Utility Company Name],

I hope this message finds you well. I am writing to provide feedback on the recent installation of the remote meter reading system at my property located at [Insert Address].

## Installation Experience

The installation team arrived on time and displayed professionalism throughout the process. They clearly explained the new system and answered all my questions.

## Impressions of the New System

I appreciate the convenience the remote reading system offers. It allows for accurate readings without the need for manual access, improving efficiency for both the utility company and myself as a customer.

## Suggestions for Improvement

While the installation was smooth, I would recommend providing customers with more detailed usage guidelines and troubleshooting tips for the new system.

Thank you for your attention and for continuing to improve service delivery. I look forward to seeing the benefits of this new system.

Sincerely,

[Your Name]

[Your Contact Information]