

Return Authorization Number Request Guidelines

Dear Valued Customer,

Thank you for reaching out to us regarding your return authorization number (RAN) request. To ensure a smooth process, please follow the guidelines outlined below:

Guidelines for Requesting a Return Authorization Number:

1. Ensure your request is within the return period (30 days from the date of purchase).
2. Provide your order number and item details (including SKU and description).
3. State the reason for the return clearly.
4. Include any supporting documentation (e.g., photos of defective items).
5. Send your request to our customer service email at support@example.com.

Once we receive your request, we will process it and send you the return authorization number via email within 3-5 business days.

Thank you for your cooperation.

Sincerely,
Customer Service Team