

Inquiry About Utility Outage Compensation Policies

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear [Utility Company Representative's Name],

I am writing to inquire about the compensation policies applicable to utility outages in our area. On [specific date], we experienced a power outage that lasted for [duration]. Given the inconvenience it caused, I would like to understand if there are any compensation options available for affected customers.

Could you please provide information regarding the following:

- Eligibility criteria for compensation
- Process for filing a claim
- Typical compensation amounts
- Any relevant deadlines I should be aware of

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]