

Letter of Appeal for Denied Utility Power Outage Compensation

Jane Doe
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Date: October 10, 2023

Customer Service Department
XYZ Utility Company
456 Oak Avenue
Springfield, IL 62702

Dear Customer Service Manager,

I am writing to formally appeal the denial of my claim for compensation concerning the power outage that occurred on September 15, 2023, which significantly impacted my household.

Based on your response dated September 25, 2023, I understand that my claim was denied due to a lack of evidence. However, I would like to provide additional documentation, including photographs of spoiled food and invoices for my emergency expenses during the outage.

The outage lasted for more than 8 hours, and I was left without power from approximately 2 PM until 10 PM, greatly disrupting my family's routine and causing considerable inconvenience. This unexpected event led to unforeseen costs that placed a strain on my budget.

Attached to this letter, please find copies of the relevant documents supporting my request for compensation. I kindly ask you to review these materials and reconsider your decision regarding my claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
Jane Doe