

# Product Return Policy for Perishables and Beauty Products

Dear Valued Customer,

Thank you for your purchase! We strive to ensure your satisfaction with our products. However, if you need to return an item, please review our return policy below:

## Perishables

For perishables, due to the nature of the products, we do not accept returns. All sales are final. However, if you receive a damaged or faulty item, please contact us within 24 hours of delivery for a resolution.

## Beauty Products

We accept returns of unopened and unused beauty products within 14 days of purchase. To initiate a return, please follow these steps:

1. Contact our customer service at [email@example.com] with your order number.
2. Ensure the product is in its original packaging.
3. Ship the item back to us at your own expense.

Please note that opened and used beauty products cannot be returned due to hygiene reasons.

## Refund Process

Once we receive your return, we will process it within 5-7 business days. A refund will be issued to your original payment method.

If you have any questions or need further assistance, please do not hesitate to contact us.

Thank you for shopping with us!

Sincerely,  
The [Your Company Name] Team