Product Return Policy

Dear [Customer Name],

Thank you for your recent purchase with us! We hope you are satisfied with your order. However, if you are not completely satisfied, we have a simple return policy for online purchases.

Return Policy Highlights:

- Eligibility: Products must be returned within [number] days of receipt.
- Condition: Items must be in their original condition, unused, and in the original packaging.
- Return Process: To initiate a return, please contact our customer service at [customer service email/phone].
- Refunds: Once we receive and inspect your return, we will process your refund within [number] days.

If you have any questions or concerns regarding our return policy, please do not hesitate to reach out.

Thank you for choosing [Company Name]!

Sincerely,

[Your Name][Your Position][Company Name][Company Contact Information]