# **Product Return Policy for International Orders**

Dear Valued Customer,

Thank you for choosing our products. We strive to ensure your satisfaction. Below is our return policy specifically for international orders:

## **Return Eligibility**

- Products must be returned within 30 days of receipt.
- Items must be in their original condition, unused, and in the original packaging.
- Customized or personalized items are not eligible for return.

#### **Return Process**

- 1. Contact our customer service at [Customer Service Email] to initiate a return.
- 2. You will receive a return authorization and instructions for shipping.
- 3. Pack the item securely and include all original materials.
- 4. Send the package back to the address provided in the return authorization.

### **Refunds**

Refunds will be processed within 14 business days after the returned item is received and inspected. Original shipping fees are non-refundable.

## **Contact Us**

If you have any questions regarding our return policy, please feel free to reach out to us at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding.

Sincerely,

[Your Company Name]