

Product Return Policy for Electronic Goods

Dear Valued Customer,

Thank you for purchasing from our store. We want to ensure you are completely satisfied with your purchase. If you need to return an electronic product, please review our return policy outlined below:

Return Eligibility

- Items must be returned within 30 days of purchase.
- The product must be in original packaging and condition.
- Proof of purchase is required (receipt or order confirmation).

Return Process

1. Contact our customer service team at [phone number] or [email address] to initiate the return.
2. Obtain a Return Merchandise Authorization (RMA) number.
3. Pack the item securely and include the RMA number and original receipt.
4. Ship the package to the address provided by customer service.

Refunds and Exchanges

Once we receive your returned item, we will process your refund or exchange within 5-7 business days.

Non-Returnable Items

Software, gift cards, and perishable items cannot be returned once opened.

If you have any questions regarding our return policy, please feel free to reach out.

Thank you for understanding!

Sincerely,

[Your Company Name]

[Your Company Contact Information]