

Complaint Regarding Lost Luggage

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service
Airline Company Name
Airline Address
City, State, Zip Code

Dear Customer Service,

I am writing to formally complain about the loss of my luggage during my recent flight with your airline.

Flight Number: [Your Flight Number]
Date of Flight: [Date]
Departure City: [Departure City]
Arrival City: [Arrival City]

Upon my arrival, I discovered that my luggage had not arrived. Despite my efforts to locate it through your baggage claim service, I was informed that my luggage is still missing. This has caused significant inconvenience, as essential items and personal belongings were in the lost bag.

I kindly request that you provide me with an update on the status of my luggage and compensate me for the costs incurred due to this unfortunate situation. I have attached copies of relevant documents, including my boarding pass and baggage claim ticket, for your reference.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]