

Customer Service Satisfaction Check

Dear [Customer's Name],

We hope this message finds you well! At [Company Name], we strive to provide the best possible service to our valued customers. Your feedback is essential in helping us achieve this goal.

Recently, you interacted with our customer service team regarding [brief description of the issue]. We would love to hear your thoughts on the experience. Please take a moment to answer the following questions:

- How satisfied were you with the resolution of your issue? (1-5 scale)
- How would you rate the professionalism of our staff? (1-5 scale)
- Was your inquiry handled in a timely manner? (Yes/No)
- Any additional comments or suggestions?

Your input is invaluable to us, and we appreciate you taking the time to share your thoughts. If you have any immediate concerns, please feel free to reach out to us at [contact information].

Thank you for being a part of the [Company Name] family!

Sincerely,
[Your Name]
[Your Position]
[Company Name]