

# Complaint Regarding Utility Demand Response Programs

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company's Name]

[Utility Company's Address]

[City, State, ZIP Code]

Dear [Utility Company Representative's Name],

I am writing to formally express my dissatisfaction with the recent implementation and management of the demand response programs offered by your utility company.

Despite my initial enthusiasm for participating in the program, I have experienced multiple issues, including [briefly outline specific problems such as lack of notifications, unexpected charges, or poor customer service]. These challenges have not only affected my household's energy management but have also raised concerns regarding the overall efficacy and transparency of the program.

I believe that customers should be fully informed and adequately supported when participating in demand response initiatives. Therefore, I kindly request that you address the following concerns: [list specific concerns or requests for changes, such as clearer communication, better technical support, or adjustments to program guidelines].

I appreciate your attention to this matter and look forward to your prompt response. Ensuring customer satisfaction should be a priority, and I hope to see improvements in the demand response program in the near future.

Thank you for your time.

Sincerely,

[Your Name]