

# Storm Preparedness Guidance

Dear Valued Utility Customer,

As we approach the storm season, we want to ensure that you are prepared and safe. Here are some essential tips for storm preparedness:

## Before the Storm

- Make an emergency kit with essentials: water, food, flashlight, batteries, and first aid supplies.
- Secure outdoor items that could become projectiles in high winds.
- Ensure your emergency contact list is up to date.
- Review your home insurance policy and ensure it covers storm damage.

## During the Storm

- Stay indoors and away from windows.
- Monitor local news and weather updates for information.
- Avoid using candles if possible; use flashlights instead.
- Do not use generators indoors.

## After the Storm

- Assess your property for damage and take pictures for insurance claims.
- Stay away from downed power lines; report them immediately to your utility provider.
- Check on neighbors, especially the elderly or those with disabilities.
- Be cautious of any foods that may have spoiled due to power outage.

If you experience a power outage, please report it immediately through our customer service hotline. Thank you for taking the time to prepare for the storm.

Sincerely,  
Your Utility Company