

# Notification of Currency Conversion Fee Waiver

Date: [Insert Date]

To: [Customer Name]

[Customer Address]

[City, State, Zip Code]

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you that, after reviewing your recent request, we have decided to waive the currency conversion fees associated with your account due to the financial hardship you are currently experiencing.

Your situation is important to us, and we understand the challenges that can arise during tough financial times. We are committed to assisting you in any way we can. The waiver will be effective for all transactions made between [Start Date] and [End Date].

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for being a valued customer. We appreciate your understanding and look forward to supporting you through this time.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Company Contact Information]