

# Important Security Notice

Dear Valued Customer,

We are reaching out to inform you of a recent security incident that may have affected your account. On [Date], we discovered unauthorized access to our online shopping platform that may have compromised your account information.

The information that may have been accessed includes:

- Your name
- Email address
- Shipping address
- Order history
- Payment information (if saved on the account)

Your security is our top priority, and we are taking this incident seriously. We have taken immediate steps to secure your account and prevent future breaches. We recommend that you update your password and monitor your account for any suspicious activity.

If you have any questions or need assistance, please contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding and for being a valued customer.

Sincerely,

[Your Company Name]

[Your Company Contact Information]