

Utility Service Guarantee Policy for Renewable Energy Options

Date: [Insert Date]

[Utility Company Name]

[Utility Company Address]

[City, State, ZIP Code]

Dear [Customer's Name],

We are pleased to inform you about our Utility Service Guarantee Policy pertaining to renewable energy options. At [Utility Company Name], we are committed to providing our customers with reliable and sustainable energy solutions.

Policy Overview

This policy guarantees uninterrupted service for all customers who choose our renewable energy options, including solar, wind, and other alternative energy sources. Our commitment ensures:

- 24/7 support and monitoring of renewable energy sources.
- Repair and maintenance provisions for sudden service interruptions.
- Priority restoration service during outages.
- Annual review of service performance.

Eligibility

All residential and commercial customers enrolled in our renewable energy program are automatically covered under this policy.

Customer Responsibilities

To ensure that we maintain the quality of service, we ask our customers to:

- Report any service issues immediately.
- Participate in regular maintenance checks as scheduled.

Contact Us

If you have any questions regarding this policy or your renewable energy service, please contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for choosing [Utility Company Name] as your trusted energy provider. Together, we can contribute to a sustainable future.

Sincerely,

[Your Name]

[Your Title]

[Utility Company Name]