

Notice of Rate Changes

Dear Valued Customer,

We are reaching out to inform you of an upcoming change in our utility service rates. Effective [date], the rates for our services will be adjusted to reflect the current market conditions and operational costs.

We want to assure you that despite these changes, our commitment to providing you with reliable and quality service remains our top priority. As a part of our Utility Service Guarantee Policy, we are dedicated to maintaining transparency and offering assistance during this transition.

New Rates Overview

The new rates are as follows:

- Residential Rate: \$[new_rate]
- Commercial Rate: \$[new_rate]
- Industrial Rate: \$[new_rate]

If you have any questions or concerns regarding the new rates, please do not hesitate to contact our customer service team at [customer_service_number] or via email at [customer_service_email].

Thank you for being a valued member of our community. We appreciate your understanding and support as we continue to improve our services.

Sincerely,

[Your Name]

[Your Position]

[Utility Company Name]