

Welcome to Our Utility Service

Date: [Insert Date]

Dear [Subscriber's Name],

We are thrilled to welcome you as a new subscriber to our utility services. As part of our commitment to providing exceptional service, we are pleased to offer you our Utility Service Guarantee Policy.

Our Guarantee

We guarantee that you will receive reliable and consistent utility service. In the event of any service interruptions or issues, we will take prompt action to resolve them. If we fail to meet our service standards, we will provide you with a credit on your next bill.

Your Rights

As a subscriber, you have the right to:

- Access to 24/7 customer support.
- Receive timely notifications regarding service disruptions.
- File a complaint if you do not receive the expected level of service.

Contact Us

If you have any questions regarding our Utility Service Guarantee Policy, please do not hesitate to contact our customer service team at [Phone Number] or [Email Address].

Thank you for choosing us as your utility provider. We look forward to serving you!

Sincerely,

[Your Company Name]

[Your Company Address]