

Mobile Banking Access Request

Date: [Insert Date]

To,

Customer Service Department

[Bank Name]

[Bank Address]

Subject: Request for Mobile Banking Access Due to Lost Credentials

Dear Sir/Madam,

I am writing to request assistance in regaining access to my mobile banking account. Unfortunately, I have lost my login credentials, including my username and password.

My account details are as follows:

- Account Holder Name: [Your Name]
- Account Number: [Your Account Number]
- Registered Mobile Number: [Your Mobile Number]

I would appreciate it if you could guide me through the process of resetting my credentials or provide any alternative solutions to regain access to my account.

Thank you for your assistance in this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]