

Credit Card Fraud Resolution Confirmation

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Dear [Recipient's Name],

We are writing to confirm the resolution of your recent concern regarding unauthorized transactions on your credit card account ending in *****[Last Four Digits].

After a thorough investigation, we have concluded that the transactions in question were indeed fraudulent. As a result, we have taken the following actions:

- Chargeback processed for the unauthorized transactions.
- Your card has been temporarily suspended and a new card will be issued.
- No liability for unauthorized transactions under our Zero Liability Policy.

If you have any further questions or need additional assistance, please do not hesitate to contact our customer service department at [Customer Service Phone Number] or via email at [Customer Service Email].

Thank you for your attention to this matter. We value your trust and are here to help.

Sincerely,

[Your Name]

[Your Position]

[Company Name]