

# Follow-Up on Your Credit Card Fraud Report

Dear [Customer's Name],

We hope this message finds you well. We're writing to follow up regarding the recent report of fraudulent activity on your credit card account ending in [last four digits of the card]. We understand that this can be a concerning experience, and we want to assure you that we are taking all necessary steps to resolve the matter.

As of now, we have:

- Investigated the unauthorized transactions you reported.
- Temporarily suspended your card to prevent further fraudulent activity.
- Issued a replacement card, which you should receive within the next 5-7 business days.

In the meantime, we encourage you to monitor your account closely. If you notice any additional suspicious activity, please contact us immediately at [customer service number] or [email address].

Thank you for your cooperation and understanding. Your security is our top priority.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]