

Utility User Satisfaction Feedback

Date:

Dear [Utility Provider Name],

I am writing to provide my feedback regarding the services I have received from your utility company. As a valued customer, I believe it is important to share my experience to help improve your services.

Overall Satisfaction

Overall, I am [satisfied/neutral/dissatisfied] with my experience as a utility user. My main reasons for this assessment are as follows:

Service Quality

The quality of the service I received was [excellent/good/fair/poor]. I particularly appreciated [specific aspects of service] and found areas for improvement, including [specific areas of concern].

Customer Support

During my interactions with customer support, I found the response time to be [very prompt/prompt/average/slow] and the representatives were [helpful/unhelpful].

Recommendation

Based on my experience, I would [highly recommend/recommend/not recommend] your services to others, and I hope you will consider my feedback seriously.

Thank you for taking the time to read my feedback. I look forward to seeing improvements in the future.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]