

Utility Service Quality Questionnaire

Dear Valued Customer,

We are committed to providing you with the highest quality of service. To help us enhance our services, we kindly ask you to fill out this questionnaire regarding your recent experience with our utility services.

Service Quality Assessment

How would you rate your overall service experience?

Excellent Good Average Poor

How satisfied are you with our response time to your inquiries?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

How would you rate the professionalism of our staff?

Excellent Good Average Poor

Any additional comments or suggestions:

Your feedback is invaluable to us and will help improve our services. Thank you for taking the time to complete this questionnaire.

Sincerely,

Your Utility Company Name