

Feedback on Utility Budget Billing Program

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

Subject: Feedback on Budget Billing Program

Dear [Utility Company Name],

I am writing to provide my feedback on your Budget Billing program that I have been a part of for the past [duration].

Overall, I appreciate the stability that the Budget Billing program has offered my household. It has allowed us to budget our utility expenses more effectively and avoid fluctuations in our monthly bills.

However, I would like to suggest improvements in the program as follows:

- Clearer communication on how monthly payments are calculated.
- Option to adjust budget amounts based on changes in energy usage.
- More frequent updates on account status throughout the year.

Thank you for considering my feedback. I look forward to seeing how the program evolves in the future.

Sincerely,

[Your Name]