

Utility Service Complaint

Date: [Insert Date]

To: [Utility Company Name]

Address: [Utility Company Address]

Dear [Utility Company Customer Service],

I am writing to formally express my dissatisfaction regarding the inadequate communication from your company concerning my utility service.

On [specific date], I experienced [describe the issue, e.g., a service outage, billing error] and have since struggled to obtain any clear information or assistance from your customer support team. Despite multiple attempts to reach out, I have not received timely updates or responses regarding my concerns.

The lack of communication not only causes inconvenience but leaves me feeling frustrated and unsupported as a valued customer. I believe that better communication practices are essential in addressing customer needs effectively.

I respectfully request an immediate review of my case and prompt communication regarding the status and resolution of my issue. I trust that you will take my feedback seriously and enhance the way you communicate with your customers in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Contact Information]