

Request for Clarification

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

[Recipient's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to request clarification regarding the cashback policies associated with loan interest for my account ([Your Account Number]).

Specifically, I would like to understand the following:

- The eligibility criteria for receiving cashback on loan interest.
- The percentage of cashback offered and any limits or caps that may apply.
- The timeline in which cashback is credited after the payment of loan interest.

Understanding these details will assist me greatly in planning my finances and ensuring compliance with the policies. I appreciate your assistance in this matter and look forward to your prompt response.

Thank you for your attention to this request.

Sincerely,

[Your Name]