

Feedback on Secondary Loan Application Experience

Date: [Insert Date]

To: [Lender's Name]

[Lender's Company Name]

[Lender's Address]

Dear [Lender's Name],

I am writing to provide feedback on my recent experience with the secondary loan application process. Overall, I appreciate the support and guidance provided by your team.

The application was straightforward, and I found the online platform user-friendly. However, I encountered some challenges regarding documentation requirements, which were not entirely clear. Clarifying these points in advance would greatly enhance the experience for future applicants.

Additionally, your communication during the review process was timely, and I appreciated the updates. Nevertheless, I would suggest a more detailed explanation of the decision-making timeline so applicants can better prepare.

Thank you for considering my feedback. I look forward to continuing my relationship with your institution and hope to see improvements in these areas.

Sincerely,

[Your Name]

[Your Contact Information]