

Formal Notice Regarding Misleading Sales Representations

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally notify you of misleading sales representations made regarding [Product/Service Name] that I purchased on [Purchase Date]. It has come to my attention that the claims made in your advertisements and during the sales process do not accurately reflect the actual features and benefits of the product.

Specifically, I would like to address the following misrepresentations:

- [Detail 1]
- [Detail 2]
- [Detail 3]

As a result of these misleading representations, I request a full refund of my purchase as stated in your return policy. I expect a response within [time frame, e.g., 14 days] to resolve this matter amicably.

Thank you for your attention to this serious issue. I look forward to your prompt response.

Sincerely,
[Your Name]