

Letter of Dissatisfaction with Bank Services

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Bank Name]

[Bank Address]

[City, State, ZIP Code]

Dear [Manager's Name],

I am writing to express my dissatisfaction with the services I received from your bank representative on [specific date]. Despite my expectations for professionalism and support, my experience fell short of what I anticipated.

During my visit/call, I faced issues regarding [briefly describe the issue, e.g., account assistance, loan inquiry, etc.]. Unfortunately, the representative [describe the behavior or lack of service, e.g., was unhelpful, seemed uninterested, did not provide correct information, etc.]. This has caused me significant inconvenience and frustration.

I value the relationship I have with [Bank Name] and hope to resolve this matter constructively. I kindly request that you look into this issue and provide me with the necessary support to ensure it does not happen again.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]