

Formal Complaint Regarding Internet Service Interruption

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Internet Service Provider's Name]

[Provider's Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the repeated interruptions to my internet service. My account number is [Your Account Number], and I have been experiencing problems since [Start Date of Issues].

Despite several calls to your support team and promises of resolution, the service has not improved. This has caused significant inconvenience, especially as I rely on the internet for [work, studies, etc.].

I expect a prompt resolution to this matter and would appreciate a written response outlining steps that will be taken to restore reliable service.

Thank you for your attention to this urgent matter.

Sincerely,

[Your Name]