

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Internet Service Provider Name
Company Address
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the frequent outages in my internet service, which have been occurring over the past few months. Despite being a loyal customer for several years, I have faced significant interruptions that affect my daily activities, including remote work and online communication.

The outages have occurred on numerous occasions, with little to no prior notification, and have resulted in loss of productivity and frustration. My account number is [Your Account Number]. I kindly request that your team investigate this matter and provide a reliable solution to these persistent issues.

I appreciate your attention to this urgent matter and look forward to your prompt response.

Sincerely,
[Your Name]