

# Formal Complaint Regarding Utility Service Outages

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear [Utility Company Customer Service Manager/Specific Name],

I am writing to formally express my dissatisfaction regarding the frequent outages of utility services in my area, specifically [specify the utility, e.g., electricity, water, gas]. Over the past [duration of the outages, e.g., several weeks], there have been multiple instances where service was interrupted, causing significant inconvenience to my household.

On [specific dates of outages], I experienced complete service outages that lasted for [duration of outages]. These outages disrupted not only my daily activities but also affected [mention any additional impacts, e.g., work-from-home obligations, medical needs]. Despite my attempts to reach out to customer service, I have not received adequate explanations or timely resolutions to these issues.

I kindly request that you provide a detailed explanation regarding the reason for these frequent outages and the steps your company is taking to prevent them in the future. Additionally, I would appreciate any updates on the status of ongoing repairs or improvements to the service infrastructure in my area.

Thank you for your attention to this matter. I look forward to your prompt response and a resolution to these ongoing issues.

Sincerely,

[Your Name]