

Formal Complaint Regarding Lack of Transparency After Data Breach

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

To Whom It May Concern,
[Company Name]
[Company Address]
[City, State, Zip Code]

Subject: Formal Complaint Regarding Lack of Transparency After Data Breach

Dear [Recipient's Name],

I am writing to formally express my concern regarding the lack of transparency demonstrated by [Company Name] following the recent data breach that occurred on [Date of Breach]. As a customer and stakeholder of your organization, I believe it is imperative for you to provide clear and timely information regarding the incident and its implications.

Since the breach, I have not received adequate updates on the following:

- The scope and nature of the data that was compromised
- Steps being taken to mitigate the risks associated with the breach
- Measures implemented to prevent future breaches
- Any options available to affected customers

The lack of communication has caused significant concern and confusion among your customer base. Transparency is crucial in maintaining trust and loyalty, and I urge you to address these issues promptly.

Thank you for your immediate attention to this matter. I look forward to your prompt response clarifying your actions following the breach.

Sincerely,
[Your Name]