

# Formal Complaint Regarding Ongoing Service Outages

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the ongoing service outages that I have been experiencing with your company. My account number is [Your Account Number], and I have been a customer since [Year].

Over the past [Duration of Outages], I have encountered numerous interruptions, which have significantly impacted my daily activities. The lack of reliable service is unacceptable, and I have reached out to your customer service team multiple times without receiving a satisfactory resolution.

I request that you investigate this matter urgently and provide an explanation for the outages. Additionally, I would appreciate it if you could inform me of the steps being taken to ensure that this issue is resolved promptly.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]