

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

[Recipient's Name]
[Company Name]
[Company Address]
[City, State, ZIP Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction regarding the poor reception and call quality I have been experiencing with your service. Over the past [insert duration], I have faced numerous issues that have significantly impacted my ability to communicate effectively.

Despite my attempts to troubleshoot the problems, including [mention any actions taken, e.g., resetting the device, checking for network outages], the reception remains consistently subpar. It is frustrating to encounter dropped calls and garbled audio, which has hindered both personal and professional communications.

I urge you to look into this matter at your earliest convenience. I believe it is within my rights as a customer to receive a service that meets the standards promised by your company. I would appreciate a prompt response outlining how you plan to resolve these issues.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,
[Your Name]