

Official Complaint Regarding Driver's Conduct

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally complain about the conduct of one of your drivers. On [insert date of incident], I encountered an unacceptable situation involving driver [insert driver's name or ID, if available] while using your services.

While I was [briefly describe the context, e.g., taking a ride, waiting for a bus], I observed the following behavior: [describe the incident in detail, including any inappropriate actions, language, or negligence]. This behavior is not only unprofessional but also raises concerns about safety and customer service standards.

I believe it is crucial for your organization to maintain a high standard of conduct among your drivers to ensure a positive experience for all passengers. I kindly request that you investigate this matter and take the necessary actions to prevent similar incidents in the future.

Thank you for your attention to this serious issue. I look forward to your prompt response regarding this complaint.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]