

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

To Whom It May Concern,

I am writing to formally complain about an incident that occurred on [insert date of incident] involving one of your drivers, [Driver's Name or ID if known], while I was traveling on [bus/taxi/ride-sharing service].

During my ride from [starting location] to [destination], I experienced behavior from the driver that I found to be inappropriate and unacceptable. [Describe the specific behavior, e.g., the driver made offensive comments, exhibited aggressive driving, etc.]. This made me feel uncomfortable and unsafe throughout the journey.

I believe it is important for your company to maintain a professional and respectful environment for all passengers. I kindly ask you to look into this matter and take appropriate measures to ensure that such behavior does not happen again in the future.

Thank you for your attention to this serious issue. I hope to hear back from you soon regarding the steps that will be taken in response to my complaint.

Sincerely,

[Your Full Name]