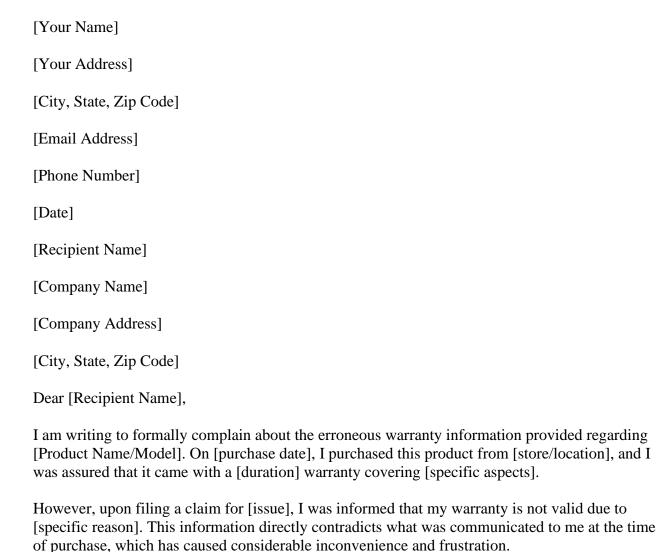
Formal Complaint Regarding Erroneous Warranty Information



I kindly request that you investigate this matter and provide clarification regarding the warranty status of my product. I believe it is important to uphold the commitments made to customers and rectify any misinformation provided at the point of sale.

Please contact me at your earliest convenience to discuss this matter further. I appreciate your prompt attention to this issue and look forward to your response.

Thank you for your cooperation.

Sincerely,

[Your Name]