Formal Complaint Regarding Insurance Broker Misconduct

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Insurance Company Name] [Broker's Name] [Company Address] [City, State, Zip Code]

Dear [Broker's Name],

I am writing to formally complain about the unacceptable conduct I have experienced with your brokerage services. My interactions with [Broker's Name] on [specific dates] have raised serious concerns regarding [specific issues such as misrepresentation, lack of communication, failure to disclose important information, etc.].

On [specific date], [describe the incident or issue in detail]. This behavior is not only unprofessional but also contrary to the ethical standards expected from a licensed insurance broker.

I have documents and communication records that support my claims, which I can provide upon request. I kindly ask for an immediate investigation into this matter and expect a prompt response to my complaint.

Thank you for your attention to this serious issue. I look forward to your swift action in resolving this matter.

Sincerely,
[Your Name]