

Formal Complaint Against Unethical Practices

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Recipient's Name

Title

Company Name

Company Address

City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally lodge a complaint regarding the unethical practices I have encountered with [Broker's Name], an insurance broker affiliated with your company. My experience has raised serious concerns over their conduct, which I believe does not meet the ethical standards expected in the insurance industry.

On [date], I sought assistance from [Broker's Name] regarding [specific issue]. However, I was met with [describe the specific unethical practices or behavior, e.g., misleading information, lack of transparency, failure to provide promised services]. This behavior not only caused me significant distress but also resulted in [any negative consequences you experienced, e.g., financial loss, insufficient coverage].

I believe that such actions are detrimental not only to customers but also to the integrity of your organization. I urge you to investigate this matter thoroughly and take appropriate measures to address these unethical practices. As a consumer, I expect a high level of professionalism and integrity from representatives of your company.

Thank you for your attention to this serious matter. I look forward to your prompt response and a resolution to my concerns.

Sincerely,

Your Name