

Formal Complaint Regarding Safety Violations

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service
Cruise Line Name
Cruise Line Address
City, State, Zip Code

Dear Customer Service,

I am writing to formally lodge a complaint regarding serious safety violations I encountered during my recent cruise aboard the [Cruise Ship Name] from [Start Date] to [End Date].

During the voyage, I observed several alarming safety concerns, including:

- Inadequate lifeboat drills and emergency preparedness activities.
- Insufficient safety signage in the common areas.
- Non-functional emergency lighting in the cabin corridors.

These issues not only contravened safety regulations but also posed significant risks to the well-being of all passengers and crew members onboard. I believe that ensuring passenger safety should be a top priority for [Cruise Line Name].

Therefore, I respectfully request a thorough investigation into these matters and corrective actions to prevent future occurrences. I would appreciate a timely response and assurance that my concerns are being addressed.

Thank you for your attention to this important issue.

Sincerely,
[Your Name]