

Formal Complaint Regarding Inadequate Entertainment Options

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Cruise Line Name]
[Cruise Line Address]
[City, State, Zip Code]

Dear [Cruise Line Customer Service],

I am writing to formally express my dissatisfaction with the entertainment options provided during my recent cruise aboard the [Cruise Ship Name] from [Start Date] to [End Date]. Despite the promotional materials and the itinerary that promised a variety of engaging activities, I found the actual offerings to be considerably lacking.

During our cruise, many of the advertised entertainment options were either not available or poorly executed. For instance, [provide specific examples such as canceled shows, lack of variety in activities, etc.]. This not only diminished our overall experience but also failed to meet the expectations set forth in your promotional descriptions.

Given the significant cost of the cruise, I believe it is reasonable to expect a diverse range of high-quality entertainment. I urge you to consider enhancing your offerings for future guests to ensure a more enjoyable experience.

Thank you for your attention to this matter. I look forward to your response and hope to see improvements in your entertainment options.

Sincerely,

[Your Name]