

Formal Complaint Regarding Food Quality

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Cruise Line Name]

[Cruise Line Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally express my dissatisfaction with the quality of the food provided during my recent cruise on [Cruise Date] aboard the [Cruise Ship Name].

During the cruise, I experienced several issues regarding the food quality that were concerning. Specifically, [describe specific issues, e.g., "the food was often undercooked," "the selection was limited," "some dishes were stale or unappetizing," etc.].

As a loyal customer of [Cruise Line Name], I had expected a higher standard of dining experience. Unfortunately, my experience fell significantly short of my expectations and has led me to reconsider future voyages with your line.

I hope that you will take my feedback seriously and initiate the necessary improvements in your food quality. I look forward to your prompt response to this matter.

Thank you for your attention.

Sincerely,

[Your Name]