

Formal Complaint Regarding Cabin Cleanliness

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Cruise Line Name]

[Cruise Line Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the cleanliness of my cabin during my recent cruise with [Cruise Line Name], which took place from [Start Date] to [End Date]. My cabin number was [Cabin Number].

Upon arrival, I noticed that the cabin had not been adequately cleaned. The bathroom was not up to standard, with leftover toiletries from the previous occupants and visible stains. Additionally, the floors had not been vacuumed, and dust was present on the furniture.

As a loyal customer, I was disappointed by this level of service, which fell short of the expectations set by [Cruise Line Name]. I believe that cleanliness is essential for the comfort of all passengers, and I trust that you will take my feedback seriously in order to improve future experiences for your guests.

I would appreciate a prompt response to this matter and any steps that will be taken to ensure such incidents do not occur in the future.

Thank you for your attention to this issue.

Sincerely,

[Your Name]